

The logo for Wet'n Wild Emerald Pointe, featuring the brand name in a white, cursive script font with a registered trademark symbol, set against a dark blue background with orange and yellow wavy borders at the top and bottom.

Wet'n Wild[®]

EMERALD POINTE

ACCESSIBILITY GUIDE

OVERVIEW

OVERVIEW

At Wet 'n Wild, we are committed to providing the finest family fun and entertainment. This means we want all our Guests to have a safe and enjoyable visit. If you have any questions, stop by Guest Services located at the Main Gate. They should be able to answer any questions and help you with any accommodation you may require during your visit. This guide will provide you with information to help plan your day.

TRAINED STAFF

Wet 'n Wild Team Members receive specialized training to ensure they have the required knowledge, skills, temperament, and expertise to cater to all children, including those with special needs. Training focuses include:

- Sensory Awareness
- Motor Skills
- Autism Overview
- Social Skills
- Communication
- Environment
- Emotional Awareness

POSSIBLE CLOSURES

Some attractions, rides, amenities and dining outlets may not be available on any given day for a variety of reasons, such as maintenance procedures or updates. Closures may be for part of a day, for an entire day, or for multiple days depending on the situation. We apologize, if anything is not available during your visit, and appreciate your understanding.

AMENITIES

OVERVIEW**AMENITIES****ATTRACTIONS****DINE**

AMENITIES

AMERICAN SIGN LANGUAGE INTERPRETERS

In compliance with the Americans with Disabilities Act (ADA), Wet 'n Wild will provide ASL interpreters for deaf patrons. Those in need of an interpreter are requested to give Wet 'n Wild at least two weeks' notice in advance of a planned visit to the park. Call 336.852.9721 EXT. 195 and leave a message.

CHANGING STATIONS/RESTROOMS

Diaper changing stations for small children are located in all restrooms and Happy Harbor. First Aid also has a restroom available for family changing and additional needs. ADA restroom stalls are located in Davey Jones Locker Room and First Aid.

DINING

Guests needing a less stimulating dining atmosphere are encouraged to visit Wet 'n Wild eateries during non-traditional mealtimes.

EMERGENCY PLAN

Discuss ahead of time what to do if someone gets separated from your group. Guest Services, located at the Main Gate, or the Flag Pole are great meeting places. Take note as to what your children are wearing in case you need to describe them to a Wet 'n Wild Team Member. Lost children should be told to ask for assistance from a Wet 'n Wild Uniformed Employee or security officer. When our Team Members find a lost child, that child is taken to Guest Services.

FIRST AID

In case a need for medical help arises, First Aid is located next to Captain Eli's and The Edge. Refrigeration for essential medicine is available on a limited basis. In an emergency, please contact any park Team Member or Security Officer.

FOOD ALLERGIES

We care deeply about our Guests' enjoyment and health. However, we cannot guarantee that our food items are free of allergens such as trace amounts of nuts, wheat, dairy, egg, soy, fish/shellfish or sesame seeds. Wet 'n Wild does not use peanut oil for the cooking/frying of any food products. Please visit Guest Services and request to speak with a Food & Beverage Manager during your visit with questions or concerns.

GIFT SHOPS/SPECIAL EVENTS

All gift shops and special events are wheelchair accessible.

INFANT CARE

First Aid provides a generally quiet area to feed and nurse young children. Diaper changing stations for small children are located in all restrooms and Happy Harbor. Children age 2 and under get into Wet 'n Wild free of charge and do not need a ticket or a Season Pass.

WET 'N WILD CABANAS

Cabanas allow a private, less stimulating environment for guests who wish to escape from the bustle of the park. They may be rented online or at the rental building near the Main Gate until sold out. Cabanas are conveniently located throughout the park and offer mobile ordering. Cabanas are available in various sizes to accommodate your family's needs. We recommend reserving your cabana well in advance of your anticipated visit. Wave Pool cabanas are wheel chair accessible.



LOST AND FOUND

If you have lost a personal item during your visit, please visit Guest Services at the Main Gate to report the issue. Lost and Found opens at 10:00 am and can be reached at (336) 852-9721 ext. 111. NOTE: If your item is lost during the operation of a ride, the ride will not be shut down during operating hours for item retrieval. You must report the issue to Guest Services and call to check the status of your item the next day or at park closing.

LOST GUESTS

If a child or individual with a disability is separated from your group, stop any Park Security Officer or go to Guest Services at the Main Gate. Guest Services will take down your information and phone number, and a staff member or officer will stay with the individual. Upon request, we will also provide a matching wristband with a number for yourself and for the other members of your party. Please request at check-in or anytime during your visit.

PARKING

Accessible parking, which is located just outside the Main Gate, is available with approved placard. There is a fee for parking regardless of disability status.

PARK TERRAIN

Wet 'n Wild has some steep grades and stairs. Please watch for blue ADA signs to alert you to ADA accessible grades.

PERSONAL CARE ASSISTANT

The cost of admission to Wet 'n Wild will be waived for a government-funded or privately paid Personal Care Assistant (PCA) whose attendance is required to enable a Guest with severe disabilities to enjoy a day visiting the park. The ticket should be secured in advance of your visit and documentation may be required. Any request to waive admission for the PCA must be made in advance to the Operations Manager or Manager on Duty. The PCA shall not participate in any services/attractions separate from the individual requiring their services.

QUIET AREAS

Our re-entry policy allows for guests to take a break from their activities and return at their leisure. Guests in need of a quiet place are welcome to exit the park and visit their vehicle.

RIDE ACCESSIBILITY PROGRAM

This guide offers information to help those with disabilities make the most of their visit to Wet 'n Wild by rating each ride's intensity. Our staff at Guest Services can provide information for each Guest seeking accommodations based on their individual abilities, ride dynamics, and manufacturer requirements to determine what rides they can safely enjoy.

UTILIZING THE RIDE ACCESSIBILITY PROGRAM

In advance of your park visit, we recommend registering for your required IBCCES Accessibility Card. Guests with physical disabilities, mobility impairments and/or cognitive disorders who would like to participate in the Ride Accessibility Program must present a valid IBCCES Accessibility Card at the Rental Building inside the park. Guests can register for an IBCCES Accessibility card at www.accessibilitycard.org. Once a guest has filled out the online application and uploaded necessary documentation, they will be able to access their digital IBCCES Accessibility Card.

PLEASE NOTE: Only IBCCES can issue the IBCCES Accessibility Card and NOT Wet 'n Wild. IBCCES will conduct audits to confirm the efficacy of provided information for the IBCCES Accessibility Card application.

RIDE ACCESSIBILITY PROGRAM OVERVIEW

Once a guest is enrolled in the Ride Accessibility Program, please visit the Rental Building so that we may help accommodate your needs. **Please note:** the Ride Accessibility Program is good for the individual that receives the Ride Admission Pass and three (3) additional guests. The individual with the pass must ride for the pass to be valid.

SERVICE ANIMALS

Service Animals are welcome; however, they are limited to dogs and miniature ponies that have been trained to do work or perform a task for the benefit of the individual with the disability. Service Animals must remain on a leash or harness and be under the control of their handler. If at any time a Service Animal is out of control, they will be asked to be removed from the park. Service Animals are not permitted to enter any attraction, including any body of water. While the Service Animal is waiting for their handler to ride any attraction, a Guest must remain with them.

Service Animal Relief Area

Indicated by a sign behind Davey Jones Lockers. Not wheelchair accessible. Please let Guest Services, a manager, or security officer know, if you will need assistance.



WHEELCHAIRS AND STROLLERS

A limited number of wheelchairs and strollers are available on a first come, first served basis, and can be rented at the Cabana Rental Building. Chair lifts are available at Shipwreck Cove and Leisure Lagoon. Attractions with zero-depth entry include Lazy River, Soak Zone, and Volcano Bay.

ATTRACTIONS

Basic Ride Information:

- Each Guest must have the ability to maintain proper riding position at all times.
- Guests with conditions such as pregnancy, back, neck, or bone problems, cardiovascular problems, high blood pressure, recent surgery, or other health conditions that could be aggravated by bumping or jarring are not permitted to ride all rides. Please read all safety signs at the rides prior to riding.
- Casts and Braces: Due to the design of certain ride vehicles and restraint systems, guests may have difficulty fitting into some rides. If you are wearing a cast or brace, please stop at Guest Services to get a list of attractions you can ride. Note: there are no restrictions for arm casts below the elbow.
- Prosthetic Devices: Guests wearing prosthetic devices will be permitted to ride as long as the device is securely attached, remaining in place throughout the ride, and does not pose a puncture hazard to tubes and/or slides.

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RIDE NAME:

BERMUDA TRIANGLE

ACTIVITY SUMMARY:

Get lost in the new triple-thrill Bermuda Triangle at Wet 'n Wild. These three classic body slides have emerged from the darkness, ready to submerge you in a vivid new light and sound experience.

Height Requirement: 45"

Maximum Weight Limit: 300lbs (outer slides) and 200lbs (middle slide)

Ride Rating: 3 (Aggressive)

RIDE RESTRICTIONS:

- Exit by stairs only

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



RIDE NAME:

BOMBS AWAY

ACTIVITY SUMMARY:

This hair-raising attraction features your choice of two different drop tubes with 300 feet of adrenaline-pumping fun!

Height Requirement: 48"

Maximum Weight Limit: 300lbs

Ride Rating: 4 (High Thrill)

RIDE RESTRICTIONS:

- Accessible by stairs only

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



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RIDE NAME:

RIPTIDE RACER

ACTIVITY SUMMARY:

Riptide Racer pits up to four riders in a side-by-side, plunging race to a twisting, screaming finale.

Height Requirement: 42"

Maximum Weight Limit: 250lbs

Ride Rating: 3 (Aggressive)

RIDE RESTRICTIONS:

- Accessible by stairs only

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



RIDE NAME:

THE LAZY RIVER

ACTIVITY SUMMARY:

Whether you're looking for something to do with the kids or just need a break from the thrill rides, come float down the river in one of our comfortable one or two person tubes.

Ride Rating: 1 (Passive)

ZERO INCH DEPTH ENTRY

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RIDE NAME:

THE CYCLONE ZONE

ACTIVITY SUMMARY:

Secured in the safety of a life vest, you'll ride around the swirling waters of a south sea cyclone.

Ride Rating: 2 (Moderate)

RIDE RESTRICTIONS

- Accessible by stairs only

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



RIDE NAME:

DRAGON'S DEN

ACTIVITY SUMMARY:

Your quest for maximum thrills is fulfilled as you catapult through mysterious darkness and plummet into the mist-shrouded abyss of the dragon... only to vanish from sight!

Height Requirement: 48"

Maximum Weight Limit:
Double Riders Only - 400lbs

Ride Rating: 4 (High Thrill)

RIDE RESTRICTIONS:

- Accessible by stairs only

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



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RIDE NAME:

DR. VON DARK'S TUNNEL OF TERROR

ACTIVITY SUMMARY:

This amazing water ride is 1 of 3 in the entire nation. Experience a breathtaking 40-ft. drop. Soar to dizzying heights on back-to-back vertical banks.

Height Requirement: 48"

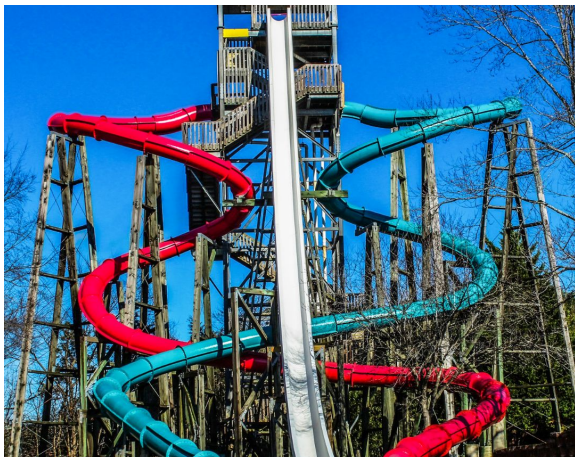
Maximum Weight Limit:
Double Riders Only - 400lbs

Ride Rating: 4 (High Thrill)

RIDE RESTRICTIONS:

- Accessible by stairs only

NECK PROBLEM		BACK PROBLEM		HEART PROBLEM		PREGNANCY	
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RIDE NAME:

TWIN TWISTERS & DAREDEVIL DROP

ACTIVITY SUMMARY:

Drop 76 feet down a steep water chute or choose from identical, completely enclosed slides with 350 feet of twists and turns in total darkness.

Height Requirement: 48"

Maximum Weight Limit: 300lbs

Ride Rating: 4 (High Thrill)

RIDE RESTRICTIONS:

- Accessible by stairs only

NECK PROBLEM		BACK PROBLEM		HEART PROBLEM		PREGNANCY	
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RIDE NAME:

SOAK ZONE

ACTIVITY SUMMARY:

This half-acre Soak Zone attraction includes a 7,000-square-foot interactive water play area featuring over 35 water elements!

Ride Rating: 1 (Passive)

ZERO INCH DEPTH ENTRY



RIDE NAME:

THE EDGE

ACTIVITY SUMMARY:

Take thrills to the limit on The Edge—a massive half-pipe designed to hurtle you down, up, and back down again.

Height Requirement: 48"

Maximum Weight Limit: 250lbs
500lbs Combined

Ride Rating: 4 (High Thrill)

RIDE RESTRICTIONS:

- Accessible by stairs only

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



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RIDE NAME:

THUNDER BAY WAVE POOL

ACTIVITY SUMMARY:

Come splash around in our enormous 2-million-gallon wave pool, which is one of the largest in the country!

Ride Rating: 4 (High Thrill)

ZERO INCH DEPTH ENTRY

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



RIDE NAME:

DOUBLE BARREL BLAST

ACTIVITY SUMMARY:

Embark on an exciting adventure down the Double Barrel Blast chutes and zip out 4 feet into the air before splashing down into the pool below.

Height Requirement: 48"

Maximum Weight Limit: 300 lbs

Ride Rating: 4 (High Thrill)

RIDE RESTRICTIONS:

- Accessible by stairs only
- Strong swimmers only - 8 foot depth

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



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RIDE NAME:

TROPICAL DROP

ACTIVITY SUMMARY:

It's a quick burst of excitement out of the slides into the cool pool of the Tropical Drops!

Height Requirement: 48"

Maximum Weight Limit: 300lbs

Ride Rating: 4 (High Thrill)

RIDE RESTRICTIONS:

- Exit by stairs only
- Strong swimmers only - 8 foot depth

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



RIDE NAME:

LEISURE LAGOON

ACTIVITY SUMMARY:

A favorite spot of non-swimmers and swimmers alike is this haven of shallow water, three and a half feet at its deepest point.

Ride Rating: 1 (Passive)

CHAIR LIFT AVAILABLE

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RIDE NAME:

RUNAWAY RAFT RIDE

ACTIVITY SUMMARY:

This exciting ride provides an exhilarating zoom down a whooshing, winding 600-foot long flume in rafts designed to carry 1, 2, or 3 thrill-seeking riders.

Height Requirement: 45"
Children 40" - 45" must ride with an adult

Maximum Weight Limit:
Double Riders: 400 lbs;
Triple Riders: 600 lbs

Ride Rating: 3 (Aggressive)

RIDE RESTRICTIONS:

- Accessible by stairs only

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



RIDE NAME:

RAGING RAPIDS

ACTIVITY SUMMARY:

Experience the thrills and exhilaration of white water rafting. Grab a tube and slip and slide down our man-made river for a refreshingly exciting ride!

Height Requirement: 45"

Maximum Weight Limit:
250 lbs

Ride Rating: 3 (Aggressive)

RIDE RESTRICTIONS:

- Accessible by stairs only

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



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DINE



RIDE NAME:

SHIPWRECK COVE

ACTIVITY SUMMARY:

Climb aboard the bow of a sunken ship and walk the plank into six feet of water.

Ride Rating: 3 (Aggressive)

CHAIR LIFT AVAILABLE



RIDE NAME:

SCOOTER RUN

ACTIVITY SUMMARY:

Enjoy a series of winding curves as you slide down into a pool of water!

Maximum Height: 54"

Ride Rating: 2 (Moderate)

RIDE RESTRICTIONS:

- Accessible by stairs only

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



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RIDE NAME:

RATTLERS REEF WATER SLIDES

ACTIVITY SUMMARY:

Choose from a short, straight slide or two winding slides as you splash into a shallow pool of water.

Maximum Height: 54"

Ride Rating: 2 (Moderate)

RIDE RESTRICTIONS:

- Accessible by steep hill



RIDE NAME:

HAPPY CLAM SLIDE

ACTIVITY SUMMARY:

Climb the stairs to slide down into a shallow pool of water!

Maximum Height: 54"

Ride Rating: 1 (Passive)

RIDE RESTRICTIONS:

- Accessible by some steps



RIDE NAME:

LAVA RUN

ACTIVITY SUMMARY:

Take a slide down the side of our Splash Island volcano while staying cool by a falling spray of water.

Maximum Height: 54"

Ride Rating: 1 (Passive)

RIDE RESTRICTIONS:

- Accessible by some steps



RIDE NAME:

SILLY SUBMARINE

ACTIVITY SUMMARY:

Slide down the back of a colorful submarine and stay cool in a falling spray of water.

Maximum Height: 54"

Ride Rating: 1 (Passive)

RIDE RESTRICTIONS:

- Accessible by some steps

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RIDE NAME:

RUMBLE BAY WAVE POOL

ACTIVITY SUMMARY:

Play in our kiddie wave pool located at Splash Island!

Maximum Height: 54"

Ride Rating: 2 (Moderate)

ZERO INCH DEPTH ENTRY

NECK
PROBLEM



BACK
PROBLEM



HEART
PROBLEM



PREGNANCY



RIDE NAME:

WILLY THE WHALE SLIDE

ACTIVITY SUMMARY:

Slide through the mouth of our happy whale into a shallow pool of water!

Maximum Height: 54"

Ride Rating: 1 (Passive)

RIDE RESTRICTIONS:

- Accessible by some steps

DINE

Wet 'n Wild isn't just about riding; for many, it's also all about eating! While sweet treats and "cheat meals" make up the park menu for many, we also strive to offer options for those with dietary restrictions and those looking for a healthier (but still tasty) dining experience.

*Please note that all food stands and Shore Thing gift shop are wheelchair accessible.

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SHORE THING GIFT SHOP

The gift shop is conveniently located directly inside the Main Gate. Here you can find Waterproof phone cases, sunscreen, goggles, Aquasox, and other pool necessities as well as grab & go snack, drink, and meal options. Start your day with a cup of coffee, including our frappes and cold brew. Make your priceless park memories last even longer with the perfect souvenir for you and your family.

LOCATION: Flag Pole

FUNNEL CAKE REEF

Freshly cooked funnel cakes topped with your favorite toppings of powdered sugar, strawberries, chocolate fudge and whipped cream. Pepsi fountain beverages are available along with select bottled beverages.

LOCATION: Flag Pole

CRISPY'S

Enjoy delicious popcorn chicken or shrimp bites served with seasoned waffle fries along with your choice of one of our tasty dipping sauces.

LOCATION: Bombs Away Beach



CAPTAIN ELI'S

Captain Eli's has an assortment of healthy meals and comfort food. Here you will find salads, sandwiches, burgers, wraps, fries, and more.

LOCATION: Flag Pole

LUIGI'S PIZZA

Enjoy a personal-sized flatbread pizza and your choice of Pepsi beverage under the shade of this outdoor dining area.

LOCATION: Bermuda Beach



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DOCKSIDE WATERING HOLE

Cool off with a refreshing ice cold draft beer or inviting wine cooler. Enjoy the local craft brews along with the traditional bottle brews amid the sounds of crashing waves and music.

LOCATION: Thunder Bay Wave Pool

TREASURES

Enjoy ICEES, fountain drink options, and snack items such as Walking Tacos.

LOCATION: Flag Pole

BREAKERS HAND DIPPED ICE CREAM

Enjoy your favorite ice cream flavors with your choice of a crisp waffle cone, cake cone, or by the cup.

LOCATION: Thunder Bay Wave Pool



THE SMOKEHOUSE

Smoked fresh every day—satisfy your appetite with a delicious smoked turkey leg and wash it down with a refreshing Shakers freshly squeezed lemonade.

LOCATION: Flag Pole

THE OASIS

Enjoy one of our signature Dippin' Dots ICEE Floats.

LOCATION: Flag Pole

POLAR TREATS

Cool off with a soft serve ice cream, Dole Whip soft serve pineapple, and a variety of frozen novelty ice cream, ice cream floats, Frozen Minute Maid Lemonade, and Pepsi fountain beverages.

LOCATION: Flag Pole

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DIPPIN' DOTS

The “Ice Cream of the Future” continues to be a mainstay at Wet 'n Wild with two (2) locations in the park. Don't forget to grab an ice cold bottle of water to stay hydrated!

LOCATION: Flag Pole

CROW'S NEST

Relax with a frosty draft beer or a refreshing wine cooler. Located in the middle of the park near Shipwreck Cove, this area is always in the middle of a summer breeze.

LOCATION: Shipwreck Cove

ICEE MIX-IT-UP

Fill a souvenir cup with your choice of 12 delicious ICEE flavors from mild to wild or from brilliant to bold. You be the artist.

LOCATION: The Edge

CONTACT US

Questions or Comments? Wet 'n Wild strives to ensure all guests, including those with disabilities, have a safe and enjoyable experience. If you have suggestions, comments, or concerns, please stop by Guest Services during your visit, call 336.852.9721 ext. 328, or visit emeraldpointe.com/contact.